

ROYAL WINGS HOTEL

2022 WINTER CONCEPT

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| GENERAL INFORMATION |  |  |  |
| Company | Royal Group Hotels | Season | : 12 Months |
| Category | : 5 \* | Location | : 72.000 m² |
| Pension status | : Ultra All Inclusive | Floor | : 10 floors |
| Opening year | : 2005,Full renovation 2018-2019 winter | Capacity | : 457 rooms |
| Credit cards | : Visa, Mastercard | Pets | : Pets are not allowed |

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| CONTACT INFORMATION |  |  |  |
| Address | : Lara Tourism Center, Antalya / Turkey | Fax | : +90 242 352 25 18 |
| Telephone | : +90 242 352 25 00 | E-mail | : sales@royalgrouphotels.com.tr  : info@royalwingshotel.com  :reservation@royalgrouphotels.com.tr |
| Call Center | : \*\*\* | Website | : www.royalgrouphotels.com.tr |

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| DISTANCES | |  | |  |  | | | | | |
| Distance to Airport | | : 15 km | | Transfer possibilities | : Bus, taxi | | | | | |
| Distance to Antalya | | : 17 km | | It’s coastal location and qualities | : Private sandy-gravel beach | | | | | |
| GENERAL ROOM QUALITIES | | | | | |  |  | | |
| Total : 457 Rooms - MAIN BUILDING | | | | | |  |  | | |
| ROOM TYPES AND QALITIES | SUPERIOR STANDARD ROOM | | SUPERIOR STANDARD DISABLED ROOM | | | FAMILY  DUPLEX ROOM | | JUNIOR SUITE | KING SUITES |
| Balcony |  | |  | | |  | |  |  |
| Wooden parquet floor-small carpet |  | |  | | |  | |  |  |
| Worktable (desk) |  | |  | | |  | |  |  |
| Electronic room key entrance |  | |  | | |  | |  |  |
| Kettle (tea/coffee setup ) |  | |  | | |  | |  |  |
| Sofa or armchair |  | |  | | |  | |  |  |
| Mini bar |  | |  | | |  | |  |  |
| Satellite TV |  | |  | | |  | |  |  |
| Direct dial phone |  | |  | | |  | |  |  |
| Bathroom amenities |  | |  | | |  | |  |  |
| Hairdryer |  | |  | | |  | |  |  |
| WC |  | |  | | |  | |  |  |
| Bathroom |  | |  | | |  | |  |  |
| Phone in bathroom |  | |  | | |  | |  |  |
| Central air conditioner |  | |  | | |  | |  |  |
| Electronic safe |  | |  | | |  | |  |  |

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| ROOM & SUITE QUALITIES | | | | |
| ROOM TYPE | TOTAL | MAXIMUM CAPACITY | ROOM SIZE  m² | QUALITIES |
| Superior Standard Room | 386 | 3 Adults + 1 child | 36 | 1 bedroom (1 double room with 1 single bed), bathroom with shower, balcony consists of WC. Sea, seaside and land view. Minimum capacity 1 adult, maximum capacity 3 adults+1 child. |
| Superior Standard Disabled room | 4 | 2 Adults | 27 | 1 bedroom (1 French bed), bathroom and WC with private equipment. Minimum capacity 1 adult, maximum capacity 2 adults. Land view. |
| Duplex Family Room | 39 | 4 Adults | 48 | Two floors. There is an on-suite bedroom upstairs with a French bed, a shower and WC and the other bedroom (downstairs) equipped with a twin bed, a bathroom with shower and WC. Ergonomic and special decoration of these duplex family rooms offers home rest for children. Each duplex family room has minimum capacity of 2+2 and maximum capacity of 4 people. These rooms are available with sea and land view. |
| Junior  Suite | 26 | 4 Adults | 70 | One bedroom and one living room. There are WC and shower in each room and  there is a Jacuzzi in bedroom. Each suite has minimum capacity of 2 and maximum capacity 4 people. All these junior suits are benefitted from beautiful and  Eye-catching sea view. |
| King Suites | 2 | 4 Adults | 80 | 2 bedrooms and one living room. The bigger bedroom equipped with a French bed, a bathroom with shower, a toilet and a Jacuzzi. The other bedroom is equipped with  a twin bed, a bathroom with shower and a toilet. Each king suite has minimum capacity of 2+2 and maximum capacity of 4 people. |

\*\* Central air conditioner (Depend on weather conditions, by the hour)

\*\* Daily room cleaning and towel change, linen change at least 3 times per week

\*\* Baby cots are available upon request.

\*\* All rooms are non-smoking.

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| HONEYMOON CONSEPT |  |  |  |  |  |
| SERVICE | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |
| Fruit basket, a bottle of champagne and dessert plate to the room |  |  | Bathrobe |  |  |
| On the first morning after arrival day we serve breakfast to the room |  |  | Room service |  |  |
| BIRTHDAY AND WEDDING ANNIVERSARY CONCEPT |  |  |  |  |  |
| SERVICE | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |
| Bottle of wine and fruit basket to the room |  |  | Room service |  |  |
| OTHER SERVICES |  |  |  |  |  | |
| SERVICE | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE | |
| Babysitting (with reservation in advance) |  |  | Pillow Menu |  |  | |
| Hairdresser |  |  | Photo Services |  |  | |
| Shopping Area |  |  | Bowling, Billiards and game room |  |  | |
| Dry Cleaning and Laundry |  |  | Telephone |  |  | |
| Print-out, fax, photocopy |  |  | Cakes and Flowers (without concept) |  |  | |
| Bathrobe |  |  |  |  |  | |

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| A’ LA CARTE RESTAURANTS | | | | | | |
| RESTAURANT | KITCHEN | FORM | EXPLANATION | WINTER SEASON | | |
| NOVEMBER 1st –MARCH 31th | | |
| OPENING | CLOSING | ULTRA ALL INC. |
| Gondol | Italian | A’la Carte Restaurant | Special Italian delicacies are being served at “Gondol” A La Carte Restaurant. | 18:30 | 22:00 | With fee |
| Sahan | Turkish | A’la Carte Restaurant | Get spoiled in “Sahan” with the unique local tastes, serves | 18:30 | 22:00 | With fee |
| Steak House | Steak | A’la Carte Restaurant | Our Steak House restaurant offers rich cuisine and delicious options to meat lovers with a warm atmosphere. | 18:30 | 22:00 | With fee |
| Olive | Mediterranean | A’la Carte Restaurant | The tastes of Mediterranean Cuisine at the Olive Mediterranean Restaurant. | 18:30 | 22:00 | With fee |

\*A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

\* A la carte restaurants are available only with reservation in advance and with service charge.

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| RESTAURANTS | | | | | | | | | | |
| RESTAURANT | ACTIVITIES | FORM | EXPLANATION | | WINTER SEASON | | | | | |
| NOVEMBER 1st –MARCH 31th | | | | | |
| OPENING | | CLOSING | | | ULTRA ALL INC. |
| Royal Main Restaurant | Breakfast | Open Buffet | Priority service to children, diet buffet,  Coffee, tea service, brewing tea varieties. | | 07:00 | | 10:00 | | |  |
| Lunch | Open Buffet | Diet buffet, all drinks served on the table, priority service to children. | | 13:00 | | 14:30 | | |  |
| Dinner | Open Buffet | Different themes every evening , diet buffet, all drinks on the table, priority service to children | | 18:30 | | 21:00 | | |  |
| Royal Bistro Restaurant | Late Breakfast | Open Buffet | Simplified breakfast buffet | | 10:00 | | 11:00 | | |  |
| Midnight Snack Buffet | Open Buffet | Satisfy one’s hunger foods | | 00:00 | | 07:00 | | |  |
| II Patisserie | patisserie &  beverage service | Buffet | Bakery products | | 16:00 | | 00:00 | | |  |
| Turkish Tent | Food service | Food | Traditional pastries (gözleme and pita) and Turkish Pastry are being served. | | 12:00 | | | 16:15 | |  |
| Room service | food & beverage  service | Menu | Menu of room service | | 24 hours | | | | | With fee |
| BARS | | | | | | | | | | |
| BARS | ACTIVITIES | FORM | EXPLANATION | WINTER SEASON | | | | | | |
| NOVEMBER 1st –MARCH 31th | | | | | | |
| OPENING | | CLOSING | | | ULTRA ALL INC. | |
| Sky Lobby Bar | Beverage Service |  | Sit, relax, enjoy and share the moments of an unforgettable vacation with loved ones and friends. | 17:00 | | | 00:00 | |  | |
| Piano Lobby Bar | Beverage Service |  | Accompanied by the velvet sounds of the piano, unforgettable moments at the Piano Lobby bar. | 08:00 | | 00:00 | | |  | |
| Amphi Bar | Beverage Service |  | Amphi bar is near the Pool, enjoy your drink. | 10:00 | | 16:30 | | |  | |
| Giddy Disco Bar | Beverage Service |  | A disco which let you to experience much more than just a Rhythm. | 23:45 | | 02:00 | | |  | |
| Bowling Bar | Beverage Service |  | In the mood of some sport and fun? Varieties of refreshments, video games, table tennis and much more are available. | 16:30 | | | 00:00 | |  | |
| Gossip Bar | Beverage Service |  | Cosy Gossip bar is guests who want to stay up during the night. | 00:00 | | | 07.00 | |  | |
| Vitamin Bar | Beverage Service |  | Self service at the Indoor Pool | 10:00 | | | 18:00 | |  | |

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| MINIBAR |  |  |  |  |
| \* Soft drinks consist of water and beer. | | | | |
| \* It’s filled in once a day for free. | | | | |

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| ENTERTAINMENT |  |  |  |  |  |
| AKTIVITY | FREE OF CHARGE | WITH FEE | AKTIVITY | FREE OF CHARGE | WITH FEE |
| Daily animation activities |  |  | Musical shows (certain days of the week) |  |  |
| Professional evening shows |  |  | Professional dance Show (certain days of the week) |  |  |
| Live music (certain days of the week) |  |  | Competitions |  |  |

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| SPORTS ACTIVITIES |  |  |  |  |  |
| ACTIVITY | FREE OF CHARGE | WITH FEE | ACTIVITY | FREE OF CHARGE | WITH FEE |
| Morning GYM |  |  | Tennis Courses |  |  |
| Dance Courses |  |  | Tennis equipment (rackets and balls) |  |  |
| Step Aerobic |  |  | Tennis court daytime use (2 tennis courts, quartz sand and artificial turf floor, reservation is required) |  |  |
| Table tennis |  |  | Tennis Court with floodlighting |  |  |
| Brain teaser |  |  | Fitness Center |  |  |
| Stretching |  |  | BBP Gym |  |  |
| Basketball |  |  | Dart |  |  |

# OTHER SERVICES (FREE OF CHARGE-WITH FEE)

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| SERVICES | FREE OF CHARGE | WITH FEE | SERVICE | | FREE OF CHARGE | WITH FEE | |
| All fresh squeezed fruit and vegetable juices | |  |  | | A la Carté restaurants |  | |  | |
| Imported champagne | |  |  | | Wireless internet in the Lobby area, public areas and in the rooms (with the guest’s own device) |  | |  | |
| All drinks demanded in bottles | |  |  | | Beach and pool towels (with deposit, second towel change on the same day with fee) |  | |  | |
| Special produced local and import wine. | |  |  | | Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.,) |  | |  | |

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| SPA & WELLNESS |  |  |  |  |  |
| SERVICES (09:00-19:00) | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |
| Indoor Pool (winter season) |  |  | Capsule Treatment |  |  |
| Sauna |  |  | Massage |  |  |
| Turkish Bath |  |  | Skin care |  |  |
| Steam Bath, Relax room |  |  | Body Treatment |  |  |
| Jacuzzi (during the winter season.) |  |  | Doctor-Nurse (24 hours available in emergency cases) |  |  |

\*Children under the age of 12 are not allowed to use Turkish Bath, Steam Bath and Sauna

# MINI CLUB

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| AGE | MINI CLUB | ACTIVITY | ALL INCL. | NOVEMBER 1st –MARCH 31th |
| 4 – 12 age  (Children under the age of 4 should be accompanied by parents) | Mini disco, children's play area | Face Painting ,Table Games ,Cartoon Film, Handwork – Hobby works, T-shirt Painting |  | 10:00 - 12:00  14:30 - 17:00 |

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| POOLS |  |  |  |  | |  |  |
| Pool | Outdoor | Indoor | Heated | Soft water | In the garden | Deep | m² |
| Indoor kids pool |  |  |  |  |  | 35 cm | 35 |
| Indoor pool |  |  |  |  |  | 140 cm | 172 |

\*\* Our indoor pool is open between the dates of 01.11. – 31.03.

\*\* Additional 2 whirlpools are available for guests, each is 15 m²

# ROYAL WINGS HOTEL MEETING ROOMS

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| Saloon | Width | Length | M² | height | Banquette  Style | Class Style | Theatre Style | U  Style | I  Style |
| Triangulum | 35 m | 40 m. | 1384 m² | 2.9o-4 m | 750 | 220 | 300 | 50 | 40 |
| Andromeda | 11 m. | 5.70 m. | 80 m² | 3.50 m | \* | 42 | 70 | 45 | 30 |
| Perseus | 7 m | 6 m. | 42 m² | 3.50 m | \* | 18 | 24 | 16 | 15 |
| Foyer | \* | \* | 87 m2 | 2,90-2,60 | 750 | \* | \* | \* | \* |

# TECHNICAL MATERIALS

* Barco vision, Barco vision curtain, Barco vision voice system
* Wired microphone, Wireless microphone, Stand microphone, Head set,
* Flip Chart, Board Pen, File & pen

\*\* For further information please contact Sales & Marketing Department.

# CONCEPT POLICY AND PROCEDURES

1. All beverages will be served in glasses; there is no bottle beverage service.

2. All beverages will be served to the table by the service staff (except breakfast).

3. Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests wellbeing.

4. Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some imported drinks are not inclusive.

5. There are kettle, coffee/ tea facilities in all rooms.

6. There are soft drinks and beer in the Mini bar which are daily refreshed.

7. A la carte restaurants are available only with reservation in advance and with service charge.

8. A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

9. Room service is extra charge.

10. All fresh fruit and vegetable squeezed juices are extra charge.

11. There is no alcoholic beverages service for those under the age of 18.

12. According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit, and slippers cannot be let into the restaurants.

13. Animation activities (place and times), food and beverage outlet’s opening time and days will be determined by the management according to the seasonal operation.

14. Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.

15. Travel agencies need a confirmation from the hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.

16. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room it will be charged to the guest.

17. All import drinks served are permitted by Customs Directorate.

18. According to the Turkish Law smoking is prohibited Indoor areas.

19. There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilities.

20. Royal Wings Hotel 2. And 3. Person reserves the right to make changes to the concept without providing any information to the institutions.